

# 10. Digital Trust building trustworthiness of supply chain in Society 5.0

– introduction of outline and concept –  
Hitachi, Ltd.

Create “Trust” by implementing “Creation & Confirmation of Trust” and “Construction & Maintenance of Trust Chain” in the supply chain.

**A**  
Creation & Confirmation

**B**  
Construction & Distribution

**C**  
Verification & Maintenance

## Introduction of concept

Be required to realize a safe and comfortable Society 5.0

Creating value by connecting Response to rule formation in each country → “Resiliency” & “Flexibility”  
→ “Accountability”

The above is aimed at realizing throughout the supply chain.

**Resiliency** : Resilience against pandemics and cyber attacks.

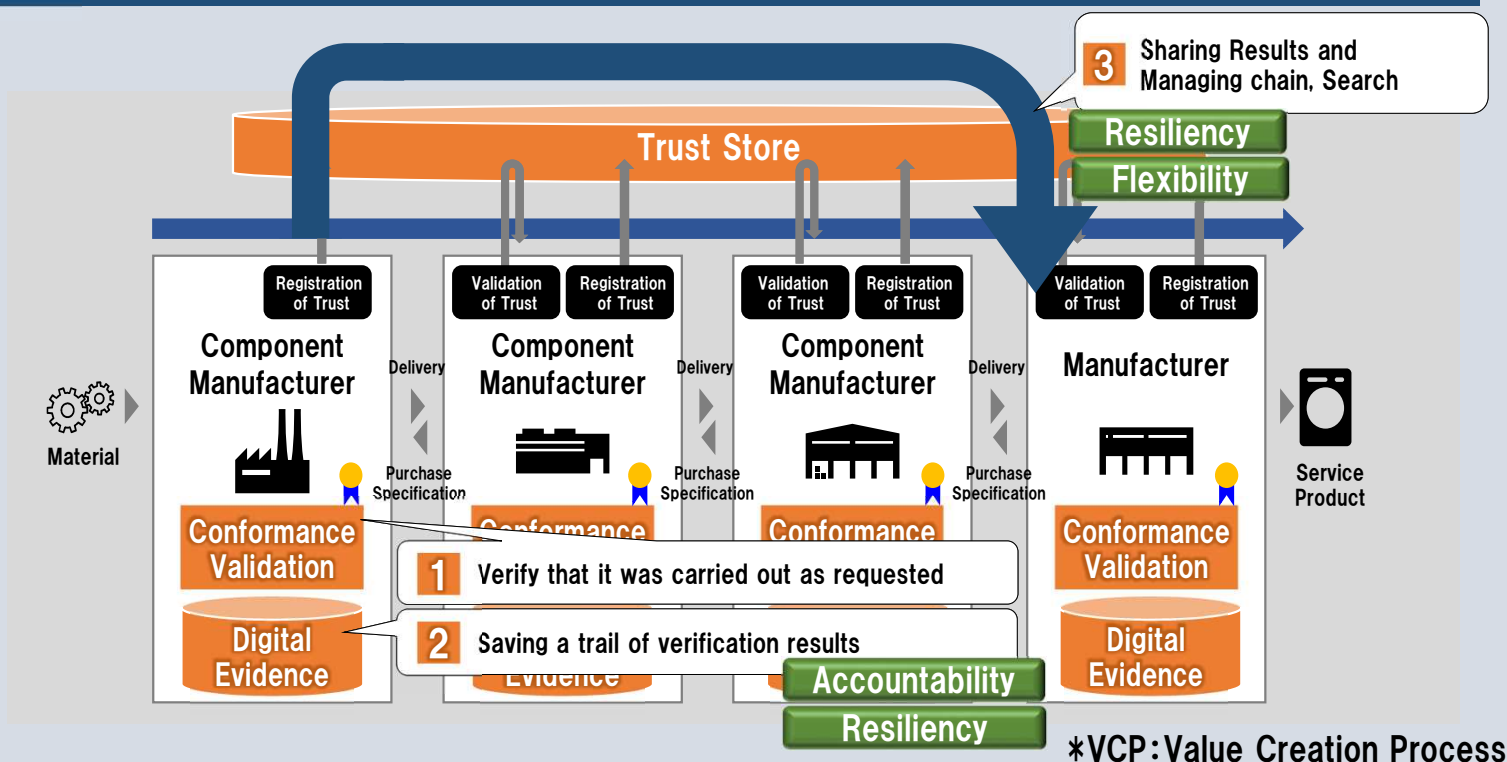
**Flexibility** : Flexible restructuring of supply chain and connections.

**Accountability** : Ensure production activities being done in accordance with the rules by digital evidence.

## To be realized

“Resiliency”, “Flexibility”, and “Accountability” of the supply chain

- 1 Verify that production activity on the supply chain (VCP<sup>(\*)</sup>) was carried out according to the rules. (Conformance Validation)
- 2 Save and search the rationale for the verification result as digital evidence. (Digital Evidence)
- 3 Share results across the supply chain, ensure traceability, search. (Trust Store)



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## – Technology introduction –

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- Creation of Trust: Conforming of “Value Creation Process” with defined standards or rules / Creating “Trust” proved by “Digital Evidence”
- Trust Chain: Connecting each Trust by mutual linkage in the Trust Store / Validness of “Trustworthiness” in the whole of the supply chain

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### Technical Features

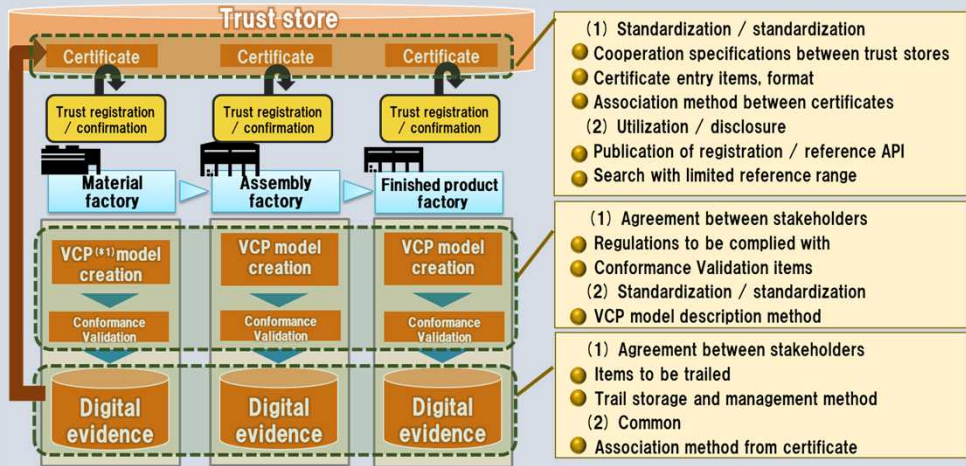
The traditional process has not been validated from an objective point of view. The key is to create a mechanism for sharing supply chain trust.

#### “Creation and verity of trust” to reduce uncertainty and risk

- Conformance Validation : Confirm that the value creation process was carried out according to the standards and rules.
- Digital Evidence: Grounds for explaining to a third party that the rules were followed.

#### Adapting to an international framework through a “chain of trust” throughout the supply chain

- Chain of trust: Visualization of individually secured “trust” throughout the supply chain.



\*1 VCP: Value Creation Process

### Goals and Current Situation

<b>A3</b>	Goals	Procedure suitability: Verification throughput 60s, number of simultaneous verification processes 15 (15 cases / minute).
	Current Situation	VCP model, proof scenario formulation for digital evidence, functional design necessary for proof is underway.
<b>B1</b>	Goals	(1) Trust store throughput: 150,000 processing / day (assuming the total data volume of TWX-21 (*2) EDI (*3)). (2) Certificate addition time: Within 2 seconds (adding a new certificate to the trust chain consisting of thousands of certificates).
	Current Situation	Prototype improvement for demonstration experiment and method study for achieving the goal are underway.
<b>C1</b>	Goals	Aiming for social implementation by demonstrating the effectiveness of linking each technology and acquiring application examples. Trust chain protection: Confidential trace function search performance to protect trust chain information 1 million cases / second.
	Current Situation	Clarify issues in manufacturing and factories to be solved in the demonstration scenario and clarify the evaluation viewpoint.

\*2 TWX-21: Hitachi's business-to-business cloud service (SaaS) \*3 EDI: Electronic Data Interchange

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## – Demonstration Introduction –

**A**  
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- Visualization of trust global supply chain in overseas share factory with outsourced use.
- Provision of trust building air-conditioning information and tenant sanitation management information in the COVID-19 Pandemic.

### Features of Technology

#### Visualization of trust global supply chain at Overseas share factory

Providing the results obtained through demonstration to the society by applying the technology to the field and making commercial materials.

#### Provision of trust building air-conditioning information and tenant sanitation management information in the COVID-19 Pandemic

The research results are applied to the mechanism which supports people's daily life in the "coronavirus era".

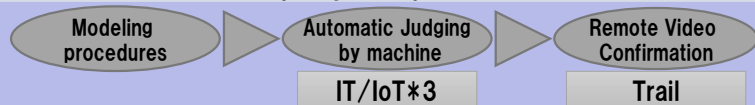
#### Trust store to share and leverage reliability information across the supply chain

Use of electronic commerce using procurement system environment corresponding to electronic and electric industry standard EDI\*1.

### Reliable Manufacturing Supply Chain : Hitachi High-Tech Corporation

Regarding the manufacturing in Japan, a model of unwritten production technologies is defined with using the VCP\*2 model. It is systematized in overseas factory, and being verified whether it fulfills the same quality as Japan.

#### Quality of factory operation in Japan



**[Voice in field]** Building a chain of trust is essential. We must also develop a mechanism to connect the trust we have created. In that, the demonstration experiment to create and prove the trust which is done now is only the beginning, but I feel a certain response.

### Application of trust to building field, food and beverage industry : eHills Corporation

Through the demonstration site of SIP\*4, we provide the reliability information such as 3 C's (Three C's) information and sanitary management information that can understand the corona infection measures of the store utilizing the research results of SIP.

#### Trusted information

Provide reliable supply chain information on the three close information and sanitation management of buildings and stores  
 → Reduce worries about the infection that is suppressing consumption, consumers can safely consume activities, through which leads to the understanding of the concept of reliability and the recognize

#### Demonstration Site Screen



**[Voice in field]** It is understood that ventilation is done neatly by measuring the CO2 concentration. I want to put out real information. It is the most promising that an objective visualization will be made and you can use various facilities at ease.

### Share and utilize reliability information throughout the supply chain: SmileWorks Inc.

An EDI service provider with 50,000 members, including small and medium-sized enterprises, has provided the feature of registration of "trust" information. Thanks to this, each company in their supply chain can share the trust information with conventional use.



**[Voice in field]** It is inevitable that the digitization of transaction information by EDI and ERP\*5 will become an increasingly important economic infrastructure in the future. As a premise, we expect that multiple vendors and systems will be able to authenticate and secure information that is sent and received by across.

\*1:EDI [Electronic Data Interchange] \*2:VCP [Value Creation Process] \*3:IoT [Internet of Things] \*4:SIP [Cross-ministerial Strategic Innovation Promotion Program] \*5:ERP [Enterprise Resources Planning]